



KIMBERLY BEST

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Kimberly Best, RN, MA is founder of Best Conflict Solutions, LLC, a court-listed mediator in Missouri and Tennessee, FINRA Arbitrator, and Adjunct Professor at Lipscomb University's Institute for Conflict Management. Her published research includes "Conflict Coaching as Workforce Retention Infrastructure in Health Care" (Australasian Dispute Resolution Journal, 2025). She currently serves on the board of the Association of Missouri Mediators, is Immediate Past President of the Tennessee Association of Professional Mediators and past Membership Officer of the ABA Dispute Resolution Section. She presents this session as both a mediator and a former critical care nurse who has witnessed firsthand what happens when the conversations that matter most go unaddressed.

